

Radio Cactus, Ltd.

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The Message Radio

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Bringing People Near to the Heart of God

October 3, 2003

Bext
San Diego, CA

Dear Mr. Madsen,

I am the owner and operator of KBNU in Uvalde and KBLT in Leakey, Texas. I have been in broadcast technical service since 1962. Some time ago we replaced our transmitters with Bext solid-state units. We later got a power increase to C3 and you assisted us in upgrading the system to a higher power transmitter, accepting a trade-in on the fairly new original lower power transmitter.

The KBLT transmitter has operated continuously since installation and has only been off the air with power outage. The upgraded transmitter has worked well. We have had some challenges with the Power Company in Uvalde causing a module outage. This was rectified with a surge protector on both transmitter sites. The Leakey surge protector “blew out” the first month and was replaced, but the transmitter received no damage.

We recently had another “freak action” in Uvalde, which caused module loss. Your service person was promptly on a plane to Texas and rectified the situation in a very professional manner. In spite of these challenges, we have never lost all transmitter service nor had complaints from listeners for loss of signal.

Regards,

John Furr
President of the General Partner